



The year 2025–26 has been a year of growth, renewal and renewed commitment for Marwari Hospitals. As we look back on the year, we do so with a deep sense of gratitude—not merely for the milestones achieved, but for the many lives touched through our collective efforts.

During the year, the hospital took significant steps towards strengthening specialised healthcare, modernising its infrastructure and making advanced treatment more accessible and affordable. The commissioning of the Cath Lab and Cardiology Department, establishment of the MRI facility, expansion of emergency services and continuing modernisation of the Mother & Child Block are important milestones in this journey. The proposed IVF Centre is another step towards strengthening comprehensive care for women and children.

At the same time, our commitment to the less privileged remained at the heart of our work. Through concessional schemes, charitable support, free and subsidised services, health camps, diabetes screening and community outreach, we continued to take healthcare beyond the hospital walls.

The year also witnessed meaningful progress in academics, research, employee development, governance and operational systems. Behind every new facility, every health camp and every patient served stands the dedication of our doctors, nurses, allied healthcare professionals, administrators and support staff, together with the generosity of our donors, CSR partners, well-wishers and the wider community.

The story of 2025–26 is therefore not simply a story of infrastructure, statistics and new services. It is a story of people—people who gave, people who served and, above all, people who placed their trust in us. Our endeavour remains to ensure that modern medicine and human compassion continue to walk hand in hand, true to the enduring philosophy of seva that has guided this institution for generations.

1. Services and Programmes

Several landmark developments were undertaken and completed during the year 2025–26, significantly strengthening the hospital’s capacity to deliver advanced and affordable healthcare services.

i. Advancing Cardiac Care: Inauguration of Cath Lab and Cardiology Department

One of the most significant achievements of the year was the expansion of specialised cardiac care services through the establishment of a state-of-the-art Catheterization Laboratory (Cath Lab) and a fully integrated Cardiology Department. Strategically located within the Multi-Speciality Block, the Cath Lab has been established on the second floor, while the Cardiology Out-Patient Department has been set up on the first floor.

The department is equipped with advanced diagnostic facilities, including Echocardiography (ECHO), Treadmill Testing (TMT), Holter Monitoring and Electrocardiography (ECG), enabling the hospital to provide comprehensive diagnostic and interventional cardiology services under one roof. The establishment of these facilities marks a major step forward in enhancing specialised cardiac care and reducing the need



for patients to travel outside the region for advanced treatment. Cardiac procedures like Angiography, Angioplasty, Pacemaker Implantation, RFA & EPS studies are being performed in this department.

This important project was made possible through the generous support of Century Plyboards (India) Ltd. and Star Cement Ltd. under the leadership of Shri Sajjan Bhajanka, Chairman. The facility was formally inaugurated on 17 November 2025 by Shri Ashok Singhal, Hon’ble Minister for Health & Family Welfare and Irrigation, Government of Assam, in the august presence of Padmashri Shri Sajjan Bhajanka, Chairman, Star Cement & Century Plyboards and other distinguished guests.

The Cath Lab and Cardiology Department mark an important advance in the hospital’s ability to provide specialised cardiovascular care and reduce the need for patients to travel outside the region for advanced treatment.

ii. Strengthening Radiology Services: Establishment of MRI Unit:

The year also witnessed the successful establishment of a modern Magnetic Resonance Imaging (MRI) Unit, addressing a long-felt need for advanced diagnostic imaging facilities within the hospital. Located adjacent to the Radiology Department on the ground floor of the Multi-Speciality Block, the MRI Unit has significantly strengthened the hospital’s diagnostic capabilities and improved access to high-quality imaging services for patients across the region.

The project was undertaken despite considerable financial challenges and was made possible through the combined support of corporate partners and individual philanthropists. For the first time PSU like Oil India Limited and Numaligarh Refinery Limited supported us under their CSR initiatives. In addition, the hospital received a generous contribution from the Kayal family—Smt. Pushpa Devi Kayal and her sons, Shri Manoj Kayal and Shri Deepak Kayal.

The MRI Unit is equipped with Siemens’ 1.5 Tesla imaging technology, including a helium-free design that supports operational efficiency, sustainability and reduced maintenance requirements. The facility is expected to play an important role in timely and accurate diagnosis across a wide range of medical specialties.

In keeping with the hospital’s charitable mission and commitment to affordable healthcare, MRI investigations have been made available at a highly subsidised rate starting at Rs. 5,000 only. This is intended to make advanced diagnostic imaging accessible to a wider section of society.

The establishment of the MRI Unit represents another significant milestone in the hospital’s journey towards adopting advanced medical technology while ensuring that quality healthcare remains accessible to all sections of society.

iii. Revamping of the Mother and Child Block (MCB):

The Mother and Child Block (MCB) has been one of the cornerstone facilities of Marwari Hospitals since its inception, providing dedicated healthcare services to women and children. However, being among the oldest structures within the hospital campus, the building’s infrastructure and amenities no longer fully meet the evolving expectations of patients or the standards of contemporary healthcare facilities.



Patients and attendants increasingly seek healthcare environments that combine clinical excellence with comfort, safety and dignity. The positive experience following the modernisation of the Multi-Speciality Block, including its improved occupancy, reinforced the importance of patient-friendly infrastructure alongside quality clinical care.

Recognising these needs, the hospital has undertaken a comprehensive redevelopment programme for the Mother & Child Block covering patient cabins, wards, operation theatres and associated areas. The NICU and PICU, which have already been upgraded in recent years, are excluded from the present project.

The objective is to create a patient-centred environment with improved comfort, safety, functionality and operational efficiency. Particular emphasis is being placed on patient accommodation, clinical infrastructure, aesthetics and modern amenities.

To ensure continuity of patient care, the redevelopment is being carried out in phases. Work commenced with the renovation of the fifth floor, which has now been completed and is already being used by patients.

On completion, the renewed Mother & Child Block will strengthen the hospital's capacity to provide quality maternal and paediatric healthcare and further enhance its role as a preferred centre for mother and child care in the region.

iv. Establishment of In-Vitro Fertilization (IVF) Centre:

As one of the region's oldest institutions dedicated to mother and child healthcare, Marwari Hospitals has consistently sought to respond to changing community needs. The growing demand for assisted reproductive services has led to the initiation of a dedicated IVF Centre within the hospital.

A significant number of couples seeking fertility treatment have consulted our Gynaecology team. In the absence of an in-house IVF facility, many had to seek advanced treatment elsewhere, involving additional travel, cost and disruption to continuity of care

In view of this growing need, the hospital's Gynaecology Department strongly recommended the establishment of a comprehensive IVF Centre within the hospital campus for a long time. Following detailed deliberations and consultations with experts and stakeholders, it was decided to establish the facility on the top floor of the Central Block. The proposed centre has been carefully planned in accordance with the technical and operational requirements of modern fertility treatment facilities and construction work has already commenced after obtaining necessary guidance and clearances from experts in the field and being executed by the support Shri Sanjay ji Khetawat and his Family.

The project is progressing as planned and the hospital expects the IVF Centre to become operational shortly. The centre will provide a comprehensive range of fertility and reproductive healthcare services, enabling patients to access specialised consultation, diagnostic evaluation and assisted reproductive treatments under one roof. The entire project is possible with the financial support received from Sri Pradeep ji Bharech and family.



The Working Committee places on record its sincere appreciation to Dr. Deepak Goenka, Chairman, IHR, Bharalumukh, for his valuable guidance and support in conceptualising and shaping this important initiative.

The IVF Centre represents another meaningful step in strengthening women's health and reproductive medicine at Marwari Hospitals and in expanding comprehensive mother and child healthcare in the region.

v. Expansion of the Accident and Emergency Department:

The Accident and Emergency Department, located on the ground floor of the Multi-Speciality Block, serves as one of the hospital's most critical patient care units, providing round-the-clock emergency medical services to patients requiring immediate attention. The department has been functioning with a capacity of seven emergency beds, including a minor procedure bed and has consistently catered to a large number of emergency cases over the years.

With the hospital's growing emphasis on academic excellence and postgraduate medical education, the role and importance of the Accident and Emergency Department have increased significantly. In recent years, Marwari Hospitals has expanded its academic programmes through the introduction of various National Board of Examinations (NBE) accredited Post-MBBS and Diplomate of National Board (DNB) courses. Last year, the hospital received approval to commence the DNB programme in Emergency Medicine with intake capacity of 6 (six) candidates.

As part of the accreditation requirements for the programme, the approving authority directed the hospital to increase the bed strength of the Accident and Emergency Department from six to eleven beds. In compliance with these requirements and with a view to strengthening emergency care services, the hospital undertook the expansion of the department during the year.

The expansion of the department will not only ensure compliance with academic and regulatory requirements but will also significantly enhance the hospital's capacity to provide timely and quality emergency care to patients. Furthermore, it will strengthen the training environment for postgraduate students while contributing to the overall improvement of emergency medical services at Marwari Hospitals.

vi. Face lifting of Radiology Department:

The Radiology Department, located on the ground floor of the Multi-Specialty Block, provides a comprehensive range of diagnostic imaging services, including X-Ray, Ultrasound, CT Scan and MRI. During the year, significant developments took place within the department with the addition of a new MRI Unit and the construction of the extended wing of the Accident & Emergency Department adjacent to the Radiology reporting area.

In view of these developments and to create a more modern and patient-friendly environment, the hospital undertook a facelift of the Radiology Department. The renovation has considerably enhanced the aesthetic appeal of the department and contributed to improving the overall ambience of the diagnostic services area, making it more welcoming and visually appealing for patients and visitors.



vii. Procurement of modern medical equipments:

With increasing demand for specialised gastroenterological and urological services, the hospital took steps to strengthen existing facilities through the addition of advanced medical equipment and procedural systems.

The equipment procured included a Gastroscope, Colonoscope, ERCP Set, Medical-Grade Monitor, Ureteroscope, RIRS System, Ventilator, Anaesthesia Workstation, ETCO₂ Monitor and other supporting equipment required for advanced diagnostic and therapeutic procedures.

These additions have strengthened the hospital's capacity to provide comprehensive services under one roof and have improved access to advanced treatment for patients.

This important initiative was made possible through the generous contribution of Sri Kailash Ch. Lohia, with support from Lions Clubs International Foundation. His contribution has strengthened the hospital's clinical infrastructure and advanced our commitment to quality healthcare.

viii. Replacement of Patient Monitors in ICU and HDU:

With the expansion of super-speciality services, patient admissions and occupancy in the ICU and HDU have increased. In keeping with our commitment to patient safety and contemporary critical-care practices, the hospital undertook the replacement of existing patient-monitoring systems.

Seventeen advanced patient monitors were procured to strengthen continuous monitoring and enhance the safety and quality of critical-care services.

We express our sincere gratitude to Bandhan Bank for its valuable CSR support towards the procurement of these monitors. This contribution has strengthened our critical-care infrastructure and will directly benefit patients requiring intensive medical attention.

2. NABH Surveillance Audit and Revision of Scope of Services

A **NABH Surveillance Audit** was conducted by the NABH authority on **13 and 14 December 2025** as part of the prescribed accreditation surveillance process. The audit involved a comprehensive review of the hospital's systems, processes, clinical services, and compliance with applicable NABH standards.

Following the audit and subsequent review of the hospital's scope of services, **Psychiatry and Transfusion Medicine were removed from the existing scope of services**, while the following specialties/services were **added to the scope**:

- Medical Gastroenterology
- Cardiology
- Neurology
- Nephrology
- Interventional Radiology



Sl. No.	Category	Discount/Concession
1	General Ward Patients	Entire accommodation charge, nursing care, resident doctors' fees and diet charges are free. Additionally, 10 % in Laboratory tests and 10 % in Radiology Tests discount is given. Also, 25% discount offered in blood processing charges for General Ward patients
2	Sr. Citizen	10% in Laboratory tests and 10 % in Radiology tests (OPD)
3	OPD Patient	10% in Laboratory tests and 10 % in Radiology tests (except MRI & CT Scan)
4	Concession to Thallesemia patients	50% discount on blood processing charges
5	Matri Mandir/Missionaries of Charity (For Infant Children)	50% discount in Laboratory and Radiology tests for OPD & IPD. 50% Concession in Step Down/ NICU Seat Rent. Entire accommodation charge, nursing care, resident doctor fees and diet charges are free.
6	Dialysis	i) Free of cost to the Poorest of Poor. ii) For others at concessional rates including medicines and consumables.
7	Pharmacy	5% discount for both OPD & IPD.
8	Discount Card : (For patients referred from camps, organised by hospital)	30% in OPD Consultation Fees (upto 4 times a year), 10% in Laboratory, 10% in Radiology, 25% in Blood Centre Investigations, 10% Discount in Seat Rent and 5% in Medicine.
9	Discount for employees of Shree Gauhati Gaushala	50% discount in Laboratory services, 25% discount in Radiology services for both OPD & IPD. 50% discount in HDU/ICU seat rent.
10	Discount for Media persons and their immediate dependants	30% discount in OPD consultation (upto 4 times a year), 20% in Laboratory services (excluding outsourced tests), 20% in Radiology (CT/USG/X-Ray), 10% in MRI, 10% in Cardiology (ECG/Echo/TMT/Holter), 10% in Health Check package, 10% in bed charge

Approx. 20% of total beds of our hospital are kept reserved for General Ward patients.

ii. Support from Charity Fund/ Poorest of the Poor Scheme: General ward schemes where 100% waiver is given in accommodation charges, nursing care charges, resident doctor fees and diet charges.

Since the introduction of this scheme, a total 1170 patients in 2021-22 , 1861 patients in 2022-23 and 1815 patients (including 113 poorest of the poor patients of ICU) in 2023-24. An amount of Rs. 97,80,819.

was spent by the Hospital during 2023-24, on this scheme, out of which an amount of Rs 29,47,000/- was received towards sponsorship of the scheme . An amount of Rs.98,86,316/- was spent by the Hospital during 2024-25, on this scheme, out of which an amount of Rs. 4,74,334/- was received towards sponsorship of the scheme. Similarly, an amount of Rs.1,12,63,528/- was spent by the Hospital during 2025-26 for 2375 patients (including General Ward and ICU), out of which an amount of Rs. 56,84,701/- was received towards sponsorship of the scheme. The occupancy in general wards remains almost 100% for most of the time which speaks volumes of the popularity of this scheme.

iii. Discount on ICU seat rent sponsored by Shree Baijnath Garodia Charitable Trust: Patients recommended by the Trust are eligible for 100% discount on ICU/HDU seat rent, for a maximum of 20 patients per year. During FY 2025–26, 19 patients benefited from this scheme.

iv. Discount/Concessions: In the Financial year, 2025-26, we have provided a total discount/concession of Rs. 1,53,64,817/- under our various schemes as per details given below:

DISCOUNT HEAD	Patient no	AMOUNT (in Rs.)
General Ward Discount	1774	10300491
Poorest of the Poor (ICU etc)	601	963037
Baijnath Garodia (ICU Seat Rent)	19	788375
Baijnath Garodia Free Surgery Scheme	11	214102
Dialysis (Free Sessions)	88	187550
Laboratory Tests	103496	619894
Radiology	26338	170310
Thalassemia Patients	281	420304
Blood Centre (General Ward & others)	8606	569956
Health Camp Patients' Discount	16	216503
Doctors' Discount (from doctors' share)	321	291836
Senior Citizen	711	622459
Total	142262	15364817

v. Surgical Packages: To perform surgeries at an affordable rate, Marwari Hospitals has designed various surgical packages for common surgery procedures. Transparent package charges have been developed based on the bed category of the patient.



**General Ward Packages
Obstetrics & Gynaecology**

Sl. No.	Particulars	Package period (Days)	Amount (Rs.)
1	Normal Delivery	2	16490
2	Caesarean Delivery	3	23590
3	Abdominal & Vaginal Hysterectomy	3	25490

General Surgery

Sl. No.	Particulars	Package period	Amount (Rs.)
1	Hydrocele	2	15490
2	Gall Bladder	2	23990
3	Appendectomy	2	23990
4	Hernioplasty (Excluding Mesh)	2	24490
5	Large Ventral Hernia (Excluding Mesh)	2	26490

Cardiology

Sl. No.	Particulars	Package period	Amount (Rs.)
1	Angiography	Day Care	12000
2	Angioplasty	2	92400
3	Temporary pace maker	-	12500
4	Permanent Pace Maker – Single Chamber	2	60550
5	Permanent Pace Maker – Double Chamber		67400

Note: Exclusion: 1. Medicine & investigations charges.

2. Baby care charges in case of delivery.

3. Extra bed charges if stayed beyond the package period.

4. Charges of Implant and pace makers shall be charged on actual



vi) **Free Annual Health check-up for SMDA members:** As part of its preventive healthcare initiatives, Marwari Hospitals is committed not only to the community but also to its own family of members. This year, a free annual health check-up facility was arranged for all the members of SMDA, covering 28 essential health parameters, including:

- Blood Tests
- ECG
- X-ray
- Doctor Consultations
- Dental Check-up
- Diet Consultation

4. **Community Impact:**

i. **Fancy Bazar Outdoor Dispensary (FBOD):**

The Fancy Bazar Outdoor Dispensary (FBOD) is the flagship community service unit of Shree Marwari Databya Aushadhalaya. Established in 1916, FBOD has stood as a beacon of hope for over a century, providing free healthcare services to the economically weaker sections of society.

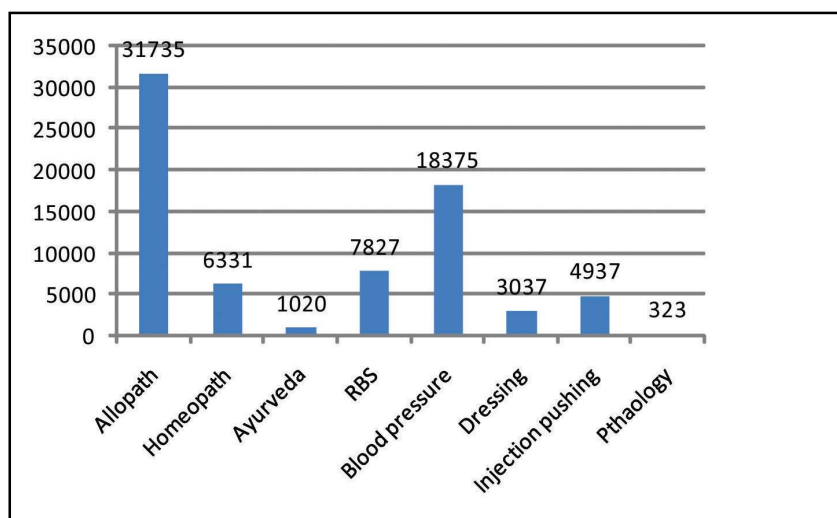
What makes FBOD truly unique is its patient-first philosophy:

- A one-time registration fee of just Rs.10, valid for seven days.
- Free consultations across three trusted streams of medicine — Allopathy, Homeopathy, and Ayurveda — by experienced consultants.
- Free medicines, free administration of injections, and free dressing services for every patient.

These initiatives reflect our unwavering commitment to removing financial barriers to healthcare and ensuring that no individual is denied treatment due to cost. During the financial year 2025–26, FBOD extended its services to 73,585 individuals, spanning across all categories of care. This remarkable outreach underscores its role as one of the most impactful healthcare initiatives in the region.

In addition, FBOD regularly organises free health camps and screenings to address pressing community needs. Weekly diabetes screening camps, organised in collaboration with the Bhagwani Devi Mour Charitable Trust, have already benefitted many. Building on this success, a daily free diabetes screening camp has now been launched at FBOD (7:00 AM to 9:00 AM), which has received an overwhelmingly positive response from the public.

For thousands of underprivileged families, FBOD is not just a dispensary — it is a lifeline. It embodies the ethos of Shree Marwari Databya Aushadhalaya: compassion in action, care without cost, and service that has stood the test of time.



ii. Promoting Preventive Healthcare:

At Marwari Hospitals, we firmly believe that healthcare should begin before illness strikes. Studies show that nearly 50% of common illnesses can be prevented through timely intervention and awareness. Guided by this principle, we have shifted our focus to Preventive Healthcare, aiming not only to treat but also to educate, empower, and protect communities from avoidable diseases.

To achieve this, the hospital regularly organises:

- Health Check-up Camps
- Health Talks
- Awareness Programs

These initiatives are primarily conducted in villages and rural areas, where access to healthcare education is often limited. Our goal is to empower individuals with the knowledge and tools to lead healthier lives, reduce financial burden, and avoid unnecessary suffering

iii. Free Diabetes Screening: Diabetes has emerged as one of the most pressing health challenges of our time, with many cases detected at advanced stages or alongside complications. To combat this silent epidemic, Marwari Hospitals has introduced a unique Free Diabetes Screening Program that runs every day at:

- Hospital premises (Mon-Sat) : 7:00 AM – 10:00 AM
- FBOD, everyday: 7:00 AM – 9:00 AM
- FBOD, every Sunday: 10:00 AM – 12:00 noon

Impact in 2025–26:

- 809 individuals screened at hospital & 342 found diabetic (42.6% of total screened)

- 7,827 individuals screened at FBOD

These numbers not only reveal the magnitude of the problem but also highlight the importance of such proactive screenings in early diagnosis, timely treatment and lifestyle counselling.

iv. Partnerships with NGOs and Corporates

Our preventive healthcare initiatives are strengthened through the active support and collaboration of **NGOs, corporates, industries and other partner organisations**. These partnerships enable Marwari Hospitals to extend healthcare services beyond the hospital premises and reach people in workplaces, industrial settings, and community spaces.

Regular **health camps and awareness programmes** are organised in corporate houses, factories, industries, and local communities, providing people with access to basic health screening, medical consultations and health education. These initiatives also focus on creating awareness about **healthy lifestyles, personal hygiene, disease prevention, early detection and the importance of regular health check-ups**.

Such collaborative efforts have helped strengthen the hospital's connection with the community and encouraged greater participation in preventive healthcare. By bringing healthcare closer to people's workplaces and communities, these programmes help promote early intervention and reduce the risk of preventable health conditions.

Through these meaningful partnerships, **Marwari Hospitals continues to strengthen its role as a trusted healthcare partner**, going beyond curative treatment to promote preventive healthcare, health awareness, and sustainable well-being across the communities it serves.

The details of health camps organized during FY 2025-26 are given below:

CAMP DETAILS FOR THE FINANCIAL YEAR 2025-26				
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Sl. No.	DATE	Venue	Association	BENEFICIARIES
1	6.4.25	Basistha , Ganeshpara	Independent	98
2	9.4.25	Mangaldoi	Independent	186
3	13.4.25	Balistrta, Nalbari	Assam Sahitya Sabha	191
4	19.4.25	Mirza	Independent	103
5	25.4.25	Maligaon	Akanta Aapun Parivar	109
6	11.5.25	Patharkuchi, Basistha	Iifl Finace Bank	93
7	15.5.25	Geetanagar	Independent	81
8	16.5.25	Silpukhuri	Smile NGO	147



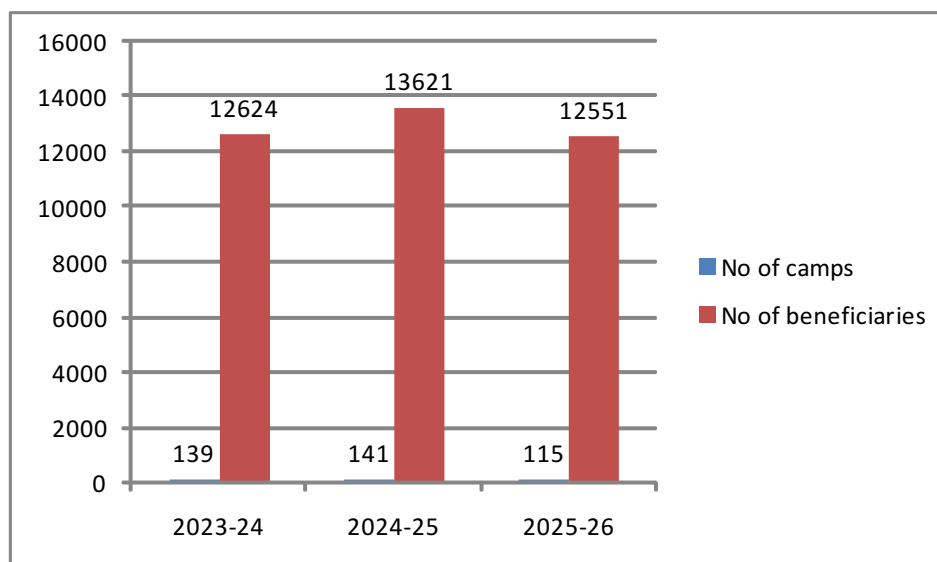
Sl. No.	DATE	Venue	Association	BENEFICIARIES
9	18.5.25	Pandu	Independent	91
10	22.5.25	Bezera	Independent	153
11	23.5.25	Islampur , Rani	KKSHSOU	102
12	25.5.25	Loonmati, Mayong	Independent	116
13	29.5.25	Kamalpur	Independent	112
14	4.6.25	Nabinnagar	Independent	61
15	5.6.25	Sonaram High School, Bharalu	Agarwala Sakhi Foundation	52
16	14.6.25	Nijargaon, Tamulpur	Independent	112
17	22.6.25 To 25.6.25	Kamakhya Temple	Vishwa Hindu Parishad	910
18	28.6.25	Palashbari	Choudhary Group of Industries	301
19	15.7.25	Birakuchi, Narengi	Independent	102
20	20.7.25	Narakhasur High School, Kahilipara	Samannay Shakti Assam	189
21	22.7.25	Kamalpur	Independent	191
22	26.7.25	CISF Borjhar	CISF	163
23	27.7.25	Morikhali, Ulubari	Vishwa Hindu Parishad	188
24	3.8.25	Lalganesh	Samannay Shakti Assam	149
25	10.8.25	Ambari, Guwahati	Assam Sahitya Sabha	116
26	13.8.25	Zoo Road	NEEPCO	86
27	14.8.25 TO 16.8.25	Satgaon	Karbi Janajati Sangha	130
28	17.8.25	Lalganesh	Govindanagar Unnayan Samity	103
29	20.8.25	Pandu	Senior Citizen Forum	120
30	23.8.25	Baihata Chariali	Independent	131
31	27.8.25	Bamunimaidam	Railway Mazdoor Union	157
32	6.9.25	Christian Basti	Independent	71
33	8.9.25	Panjabari	Uber Driver Association	82
34	9.9.25	Banekuchi, Nalbari	Assam Sahitya Sabha	232
35	12.9.25	Kamakhya Temple	Jagriti Ladies Club	165



Sl. No.	DATE	Venue	Association	BENEFICIARIES
36	14.9.25	Pandu	River Side Sporting Club	112
37	26.9.25	Christian Basti	Income tax Office	111
38	10.10.25	Pandu College	Pandu College Boys Hostel	82
39	29.10.25	AIDC	Independent	75
40	30.10.25	Athgaon	Independent	131
41	8.11.25	Rajapara	Independent	75
42	15.11.25	Mukalmua	Independent	155
43	17.11.25	Sawkuchi	FCI	50
44	21.11.25 to 23.11.25	Sarusajai	Finer	147
45	25.12.25	Christian Basti	Lions Club Arpan	91
46	3.12.25	Mirza	Sun Pharma	160
47	7.12.25	Neheru Stadium	Ullek Foundation	149
48	12.12.25	Chandmari	Smile Makers	114
49	21.12.25	Paltanbazar	Chautari Samajik Sangstha	147
50	25.12.25	Hajo	Dhyan Foundation	110
51	6.1.26	Silpuhkuri	Independent	107
52	10.1.26 TO 11.1.26	Kaziranga	NEEPCO	100
53	11.1.26	Athgaon	Independent	115
54	21.1.26	Narengi	Lions Club Arpan	115
55	22.1.26 TO 26.1.26	Judge Field	Marwari Sammelan	200
56	27.1.26	Ulubari	FCI	52
57	01.02.2026	Chabipool	Independent	105
58	08.02.2026	Pamohi	Lions Club	131
59	10.02.2026	Chandmari	The Assam Tribune	96
60	27.02.2026	Khanapara	KKHSOU	110
61	01.03.26	Pamohi	Maharaja Agrasen Charitable Trust	141
62	02.03.26	Tetelia	Independent	107
63	21.03.26	Lachit Ghat	Gangaur Teej Mahotsav Samiti	88

Total 8569

In addition, free Diabetes check-ups were done at FBOD, Fancy Bazar, Guwahati during the F.Y. 2025-26, where the total beneficiaries were 3982.



5. Financial Governance and Compliance:

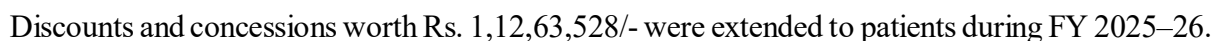
During the period under review, gross receipts have shown an upward trend by 4.83% with a corresponding increase in total expenditure by 8.56%. The overall financial position of the organization shows EBITA of Rs. 416.30 lakhs as against EBITA of Rs. 573.60 lakhs during the last financial year 2024-25.

Occupancy for MSB and MCB for the year 2025-26 have been 63% and 35% respectively with overall occupancy of 49%

Particulars	FY 2024-25	FY 2025-26
Total Receipts	5535.54	5803.15
Less: Total Expenditure	4961.94	5386.85
EBITDA*	573.6	416.30
Less: Depreciation	283.83	379.57
Less:Extra ordinary Items(Fixed assets written off)	46.27	-
	243.5	36.73
Other Income (including donations)	680.28	648.54
Surplus/(Deficit) during the year	923.78	685.28
Cash Accruals	1207.62	1064.84
Capital Expenditure	386.04	1529.12

Notes 1: Figures have been re-grouped / re-arranged wherever necessary.

2: Abbreviations used: * EBITDA: Earnings before interest, taxes, depreciation and amortization.



i. Structured Budgeting Exercise:

Through regular budgeting and monitoring, Marwari Hospitals continues to strengthen financial governance, optimise the use of available resources and support long-term sustainability while remaining committed to its charitable and patient-centred objectives.

6. Governance and Leadership

The continuing emphasis on people development and participative management has strengthened ownership and teamwork across departments. By investing in people and systems, Marwari Hospitals is building a more responsible, resilient and future-ready institution.

Human Resource Department

The Human Resources Department manages and develops the hospital's most valuable asset—its people. In healthcare, competent, motivated and well-trained employees are essential to safe, efficient and compassionate patient care.



At **Marwari Hospitals**, HR practices are aligned with the organisation's **Vision, Mission, and Core Values**, with a strong emphasis on professionalism, accountability, transparency, integrity, and continuous improvement. The department strives to create a supportive and inclusive work environment where employees are encouraged to perform to their full potential while maintaining high standards of patient care.

Human Resource Initiatives: Structured Development and Employee Engagement

During the year, the HR Department undertook several initiatives to strengthen employee capability, improve performance and encourage a positive workplace culture.

- **Annual Training Calendar:** A comprehensive annual training calendar was prepared, with topics and participants identified in advance to facilitate systematic employee development
- **Training Effectiveness and Re-training:** Training effectiveness is assessed to determine whether learning has translated into practice. Where gaps are identified, re-training and reinforcement sessions are undertaken.
- **Job Rotation:** Job rotation has been introduced in key functional areas such as **Reception, Laboratory, Medical Records Department (MRD) and Radiology**. This initiative provides employees with cross-functional exposure, improves operational flexibility, develops multi-skilled manpower, and ensures continuity of services.
- **Reward and Recognition:** Monthly **Reward and Recognition Programmes** have been institutionalised to acknowledge employees for their performance, commitment, teamwork, and contribution to the organisation. This initiative has helped strengthen employee morale and foster a culture of appreciation and merit.
- **Annual sports:** Annual sports are organised for the recreation and fellowship of staff and doctors. During the year, sports activities were organised at the Sports Authority of India (SAI) field and Machkhawa Eidgah field.

Through these initiatives, the HR Department continues to build a **competent, engaged, accountable, and motivated workforce**. The focus remains on continuous learning, effective performance management, employee recognition, leadership development, and staff well-being, thereby contributing to improved organisational efficiency and the overall quality of healthcare services at Marwari Hospitals.

Performance Evaluation

The annual Executive Performance Evaluation for 2025–26 was completed as part of the hospital's commitment to accountability, merit and continuous improvement.

The evaluation process helped identify individual performance, recognize achievements and highlight areas requiring further development. **Star performers were duly recognized through promotions, allocation of additional responsibilities and financial incentives**, encouraging employees to consistently strive for higher standards of performance.

Areas requiring improvement were identified for focused training and capacity-building, with the objective of strengthening individual competencies and departmental performance.

Through a structured and transparent evaluation process, Marwari Hospitals continues to encourage professional growth, recognise merit and promote excellence.

Creating a Friendly and Collaborative Work Environment

A healthcare institution can truly thrive when its people feel valued, supported and empowered. Recognizing the importance of employee engagement and effective communication, Marwari Hospitals has taken deliberate steps to create a **friendly, open and collaborative work environment**.

Key initiatives include:

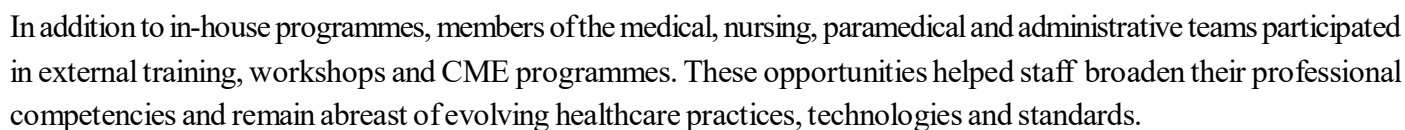
- **Daily Morning Meetings:** Regular morning meetings involving the Heads of Departments, Dean & Director Clinical Excellence, Director Administrative Excellence, Nursing Superintendent and General Manager (Operation) facilitate prompt discussion of operational issues, enable quick problem-solving and help minimize communication gaps between departments.
- **Monthly Clinical Committee Meetings:** Regular interaction with doctors and clinical teams provides a structured platform to identify challenges, exchange feedback, discuss operational and clinical concerns, and explore opportunities for improving patient care and service delivery.

These initiatives have encouraged open communication, teamwork and shared responsibility, enabling employees to raise concerns, offer suggestions and participate in finding solutions. By strengthening communication across departments and levels of the organisation, Marwari Hospitals is working to create a workplace where every voice is valued and everyone contributes to the common goal of quality healthcare.

Focus on Continuous Training & Development

Continuous learning and professional development are essential to healthcare excellence. During the year, the hospital continued to strengthen the knowledge, skills and competencies of its workforce through structured in-house training, workshops and external learning opportunities. Key training programmes covered a wide range of clinical, operational, safety and quality-related areas, including:

- **Basic Life Support (BLS)**
- **NABH Standards and Quality Practices**
- **Grievance Handling and Patient Relations**
- **Nursing Documentation**
- **Biomedical Waste Management**
- **Emergency Codes and Mock Drills**
- **Needle Stick Injury and Spill Management**
- **Hand Hygiene and Infection Prevention**
- **Housekeeping and Security Protocols**
- **Motivational Workshops, Yoga and Employee Wellness**



The details of training programmes held are as follows:

Employee's Welfare activities:

Sl.No.	Event	Date of Celebration
1	Independence Day	15/08/2025
2	National Nutrition Day	09/09/2025
3	Pre-Christmas celebration	23/12/2025
4	Republic Day	26/01/2026
5	7 th Annual Sports	19/02/2026-21/02/2026
6	Women's Day celebration	8/03/2026
7	Pre Rongali Bihu along with the prize distribution 7 th Annual Sports.	11/04/2026
8	International Nurses Day	12/05/2026
9	National Doctors Day	01/07/2026



1. Legal matters and patient complaints:

- ## 2. Renewal of Public Utility Service Certificate:

The notification further clarified that, under the Industrial Relations Code, 2020, there is **no specific provision for declaring any establishment as a “Public Utility Service”**, as was provided under the repealed legislation.

Accordingly, the earlier provision relating to the declaration and renewal of an establishment as a Public Utility Service is no longer applicable under the prevailing statutory framework. The matter has therefore been taken note of for future compliance and record purposes.

8. Operations:

Smooth and dependable operations form the backbone of a hospital. Alongside clinical excellence, housekeeping, security, safety, disaster preparedness, energy management and ambulance services are essential to creating a safe, hygienic, reliable and welcoming environment for patients and attendants

These support services contribute directly to patient experience, operational efficiency and the hospital's overall culture of care.

i. Housekeeping Services: Commitment to Cleanliness and Care

Housekeeping is not merely a support function; it is an essential component of maintaining a **hygienic, safe and healing environment** within the hospital. Housekeeping team plays a crucial role in supporting infection prevention and control, patient safety, recovery and overall patient satisfaction.

The **Housekeeping Committee** proactively monitors cleanliness and hygiene standards across the hospital. Regular **weekly rounds** are conducted to assess and ensure proper housekeeping practices in



wards, cabins, corridors, public areas and other critical zones. These continuous monitoring efforts help maintain a consistently clean and orderly environment for patients, attendants, visitors and staff.

Recognizing that motivated and well-trained personnel are central to maintaining high housekeeping standards, the hospital observes **Housekeeping Week and Housekeeping Month** every year. Various activities, including training programmes, appreciation initiatives and awards for outstanding performers, are organized to recognize the valuable contribution of housekeeping staff and encourage a culture of excellence.

Much of the housekeeping team's work happens quietly behind the scenes, yet its impact is felt by every patient and visitor. Their dedication helps ensure a clean, safe, comfortable and caring hospital environment.

ii. Security Services and Disaster Management

Security and emergency preparedness are fundamental pillars of trust in a healthcare institution. The Security and Disaster Management Department at Marwari Hospitals is responsible for safeguarding the hospital premises, protecting patients, attendants and staff, and ensuring preparedness to respond effectively to emergencies and unforeseen situations.

The hospital places strong emphasis on regular training and preparedness activities to strengthen its emergency response capabilities. Key initiatives include:

- Conducting **regular mock drills, fire safety training sessions and emergency code training programmes.**
- Collaborating with the **Fire and Emergency Services Department and Civil Defence, Government of Assam**, to obtain professional guidance and strengthen institutional preparedness.

During **FY 2025–26, nearly 27 training programmes and mock drills** were conducted covering various aspects of emergency preparedness, fire safety, disaster management and response protocols.

These initiatives have strengthened the hospital's preparedness and reinforced the importance of safety and security as integral components of patient care.

iii. Ambulance Services and Mobile Blood Donation Van

1. Ambulance Services

Marwari Hospitals operates a fleet of **four ambulances** to provide safe, timely and reliable transportation services to patients. As part of its commitment to supporting maternal and emergency healthcare, the hospital provides **free ambulance services to expecting mothers within a 10-kilometre radius of the hospital.** For other patients and requirements, ambulance services are provided at competitive charges.

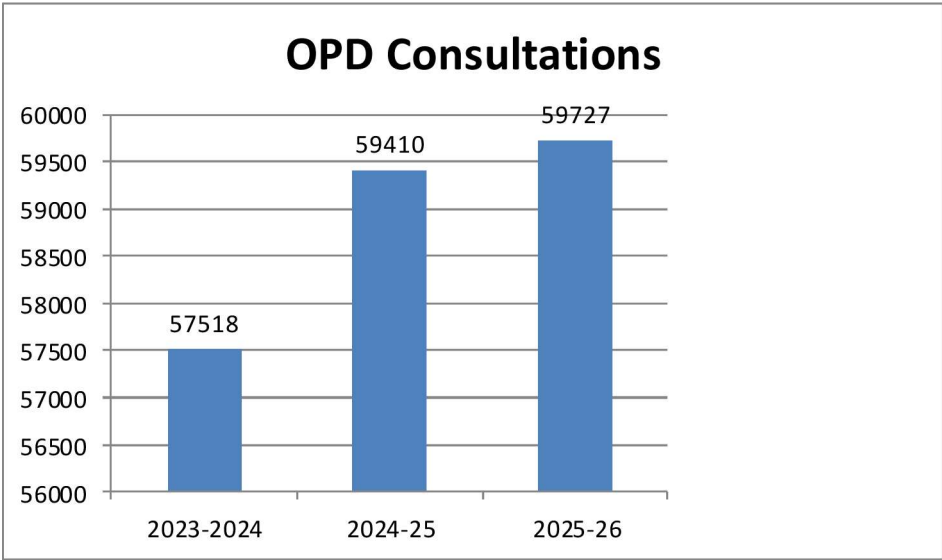
The existing ambulance fleet comprises:

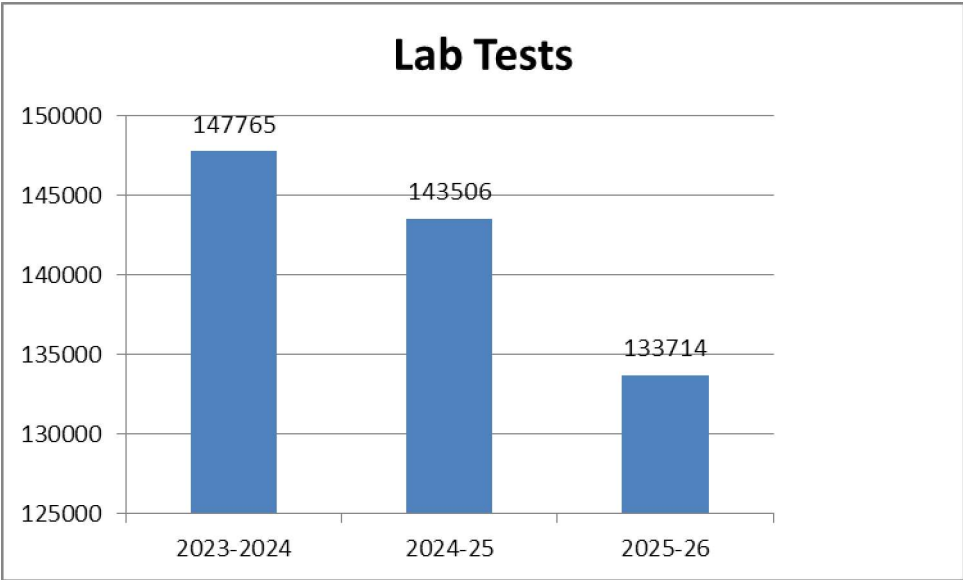
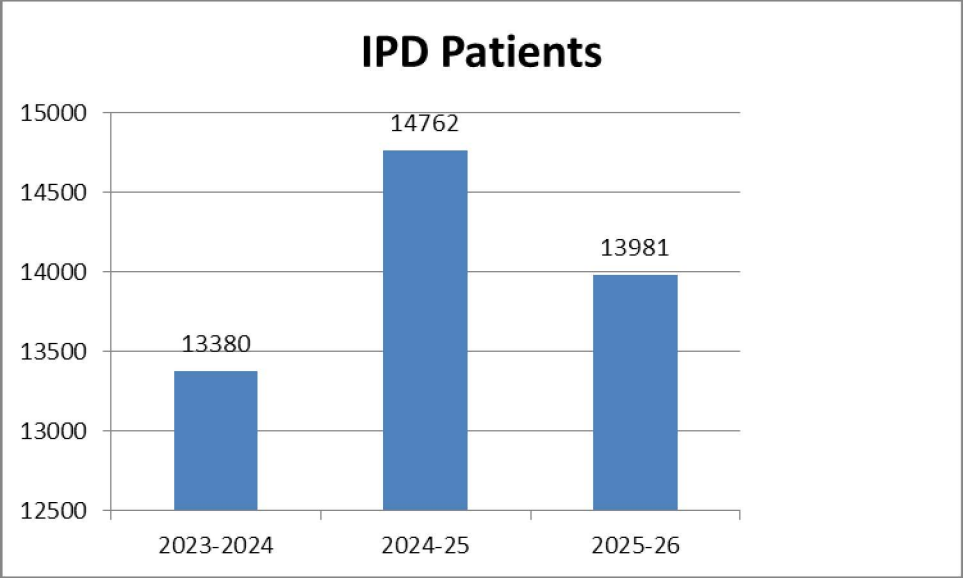
- **One Force Critical Care Ambulance** equipped with advanced life-support facilities for critically ill and emergency patients.
- **One Mahindra & Mahindra Bolero Advanced BLS Ambulance**, newly added to strengthen the hospital's emergency transportation services.
- **Two Maruti Eeco Advanced BLS Ambulances** equipped to provide basic life-support and patient transportation services.

These ambulances play an important role in ensuring timely access to emergency and supportive services for patients.



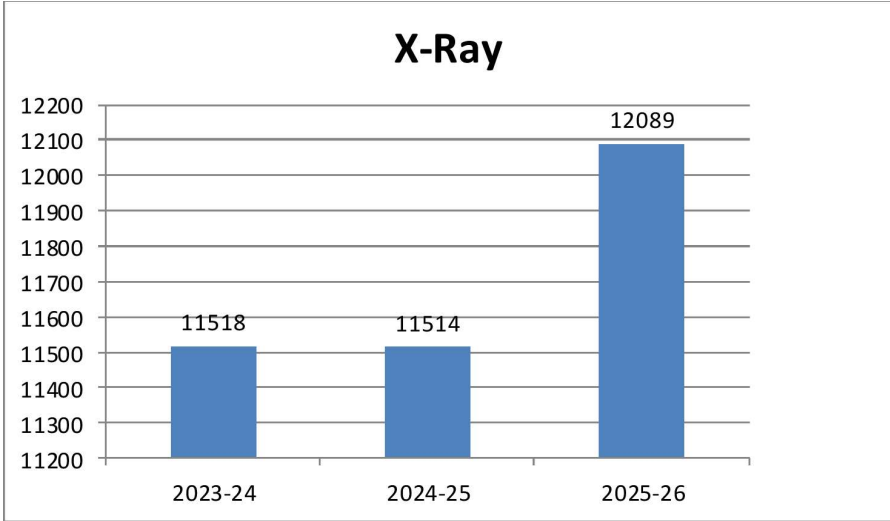
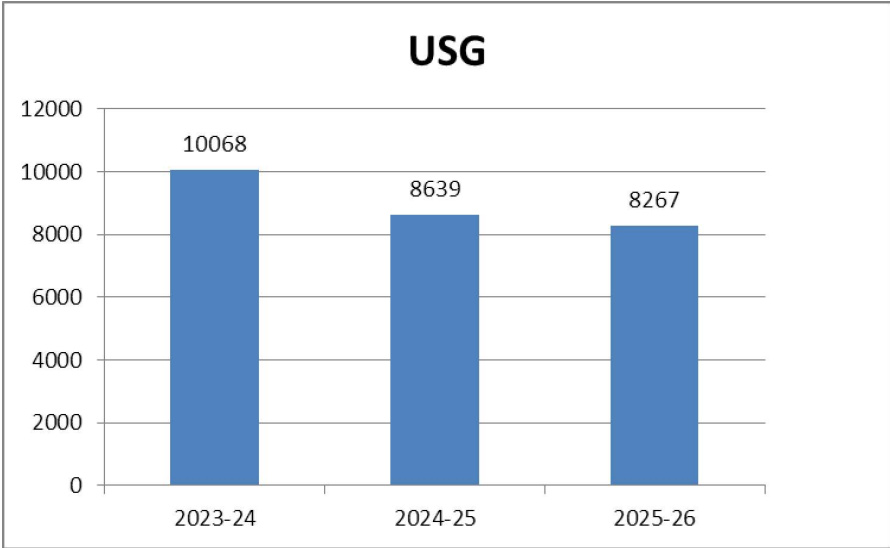
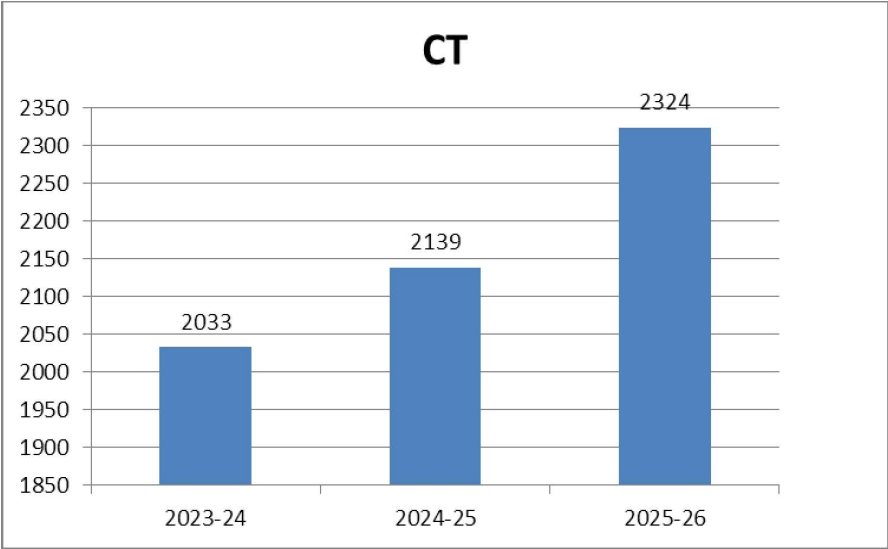
Name		2024-25	2025-26
Radiology	X-Ray	11514	12089
	USG	8639	8267
	CT	2139	2342
Pathology	Pathology	143506	133714
FBOD Patient	Allopathy	61974	31735
	Homoeopathy	10266	6331
	Ayurveda	636	9920
Health camps		(90 +51)=141camps, 13621 Total beneficiaries (including FBOD)	(63+52)=115 camps, 12551 Total beneficiaries (including FBOD)
Bed Occupancy		48%	49%







Following are the few statistical details of various branches of Radiology dept. for the last three years:





Launched on 1st June, 2022, our Home Care Services extend hospital-quality care into the homes of patients, especially those who are unable to visit due to mobility issues, chronic illness, or age-related conditions. With just a phone call, trained professionals reach the patient's residence to provide:

- Moreover dedicated team comprising of Nurses & Technician are available for round the clock to take care of patients at their residence.

In addition, doctor's consultation at home is made available during night hours (9:00 PM – 8:00 AM), ensuring critical support when it is most needed.

To bring diagnostic services closer to patients, Marwari Hospitals offers a Home Sample Collection Service, wherein trained technicians visit residences to collect samples with complete emphasis on hygiene and accuracy.

Patients can simply call:

❖ 73990-99997

❖ 73990-99998

This initiative reflects our patient-first philosophy, ensuring that essential investigations are accessible to everyone, including the elderly and those with mobility limitations.

vii. Blood Centre and Blood Donation Camps:

The Blood Centre of Marwari Hospitals continues to play a vital role in providing essential transfusion services to the community. Since human blood has no substitute, the availability of safe blood and blood components remains critical for saving lives during major surgeries, trauma, obstetric emergencies, and other life-threatening medical conditions.

Recognizing the importance of voluntary blood donation, Marwari Hospitals has consistently organized blood donation camps both within the hospital premises and in collaboration with various social and community organizations. These initiatives have contributed significantly towards maintaining an adequate and timely supply of blood for patients in need.

During the financial year **2025-26**, a total of **46 blood donation camps** were organized in association with various social organizations, comprising:

- **12 in-house blood donation camps** conducted at the hospital premises
- **34 outdoor blood donation camps** conducted in collaboration with various organizations and community groups

These camps reflect the hospital's continued commitment to promoting voluntary blood donation and strengthening community participation in this vital humanitarian service.

These camps collectively resulted in the collection of 1204 units of blood. Additionally, blood was received through:

- 1,420 units via voluntary donations
- 3,164 units through replacement donations

In total, the Blood Centre collected 4584 units during the year. The total blood issued from the Blood Bank stood at 5,313 units. Furthermore, 3,919 units of Fresh Frozen Plasma (FFP) were supplied to **Promea Therapeutics Pvt Ltd.** in 2025–2026.

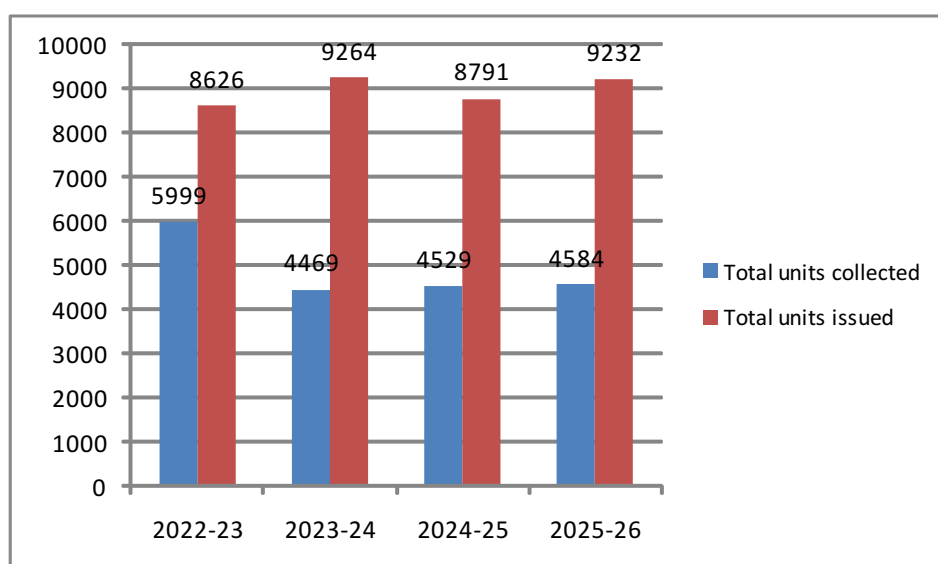
The Blood Bank Committee, under the dedicated leadership of its Chairman, Shri D.P. Bajaj & Co-Chairman Shri Sanjay Kedia continues to function with exceptional efficiency. We extend our heartfelt appreciation to all blood donors and patrons for their unwavering generosity and support.

Special Provisions for Thalassaemia Patients

We extend special support to Thalassaemia patients. Blood component is issued to them without any requirement for replacement and at 50% waiver on blood processing charges. Additionally, accommodation and doctor's consultations (up to 10 hours) are provided free of cost. Moreover Last year both Marwari Sammelan and Round Table India have come forward to support these patients with 100% waiver including Pharmacy consumables. We sincerely thank them for this initiative. From this year Marwari Sammelan is extending the support towards Thalassaemia patients

During FY 2025–2026, the hospital served 222 Thalassaemia patients, reflecting our continued commitment to compassionate healthcare for vulnerable groups.

Graphical Representation of last 4 years performance of Blood Centre:





The Marketing Team actively undertakes a wide range of promotional and outreach activities, including:

- These activities form an integral part of our continuous community outreach programme. The hospital remains committed to further strengthening these initiatives and expanding its reach to a wider section of society.

SPANDAN – Hospital Bulletin

Through these communication and outreach initiatives, Marwari Hospitals continues to strengthen its engagement with the community and create greater awareness of its services and patient-friendly initiatives.



Following are the details of various promotional activities undertaken during this period:

PRO Work details for the Financial Year 2025-26

	Details	Total
Talk Shows	Talk show of our hospital doctors running regularly in different News Channels	48
Bulk SMS	Bulk SMS sent and delivered to a database of over 65000 persons at regular intervals	12
Newspaper Ad	Advertisements in Newspapers like Purvanchal Prahari, Dainik Purvodoy, Pratah Khabar, Aamar Asom, The Assam Tribune, Asomiya Pratidin, etc. given multiple times for various purposes	16
TV Ad	Aston Ticker Ads running regularly at Ne Bharat 24, News Live and Asom Live 24	560
Radio Jingles	Radio jingle ads running in Big FM Radio Channel	140
Press Releases	Press Release consisting of hospital related activities published in different newspaper	78
TV News Coverage	TV news coverage was given in various News Channel about hospital activities	162
Social Media Post	Creative relating to hospital posted in Facebook and Instagram on regular basis	240

- i. **TPA'S/ INSURANCE COMPANIES:** The hospital has MOU's with different insurance companies to provide cashless service to the beneficiaries. The following is the list of the empanelled TPA's with us.

SL. NO.	NAME	SL. NO.	NAME
1	ADITYABIRLA	7	HEALTH INSURANCE TPA
2	ALANKIT INSURANCE TPA LTD.	8	HERITAGE HEALTH PVT.LTD.
3	CARE INSURANCE LTD.	9	GALAXY INSURANCE CO.
4	CHOLA MS	10	GO DIGIT GENERAL INSURANCE
5	FAMILY HEALTH PLAN TPA PVT.LTD.	11	ICICI LOMBARD
6	HDFC ERGO GENERAL INSURANCE CO.LTD	12	IFFCO TOKIO INS.CO.LTD.



SL. NO.	NAME	SL. NO.	NAME
13	LIBERTY GENERAL INSURANCE CO.	19	STAR HEALTH AND ALLIED INSURANCE CO.LTD.
14	NIVA BUPA HEALTH INSURANCE	20	TATA AIG GENERAL INSURANCE CO.LTD.
15	MEDI ASSIST INSURANCE TPA	21	UNIVERSAL SOMPO GENERAL INSURANCE
16	PARAMOUNT HEALTH SERVICE (TPA) PVT.LTD.	22	VIDAL HEALTH INSURANCE TPA.PVT.LTD.
17	SBI GENERAL INSURANCE	23	NAVI INSURANCE
18	RAKSHA TPA PVT.LTD.		

ii. CORPORATE EMPANELMENTS:

SL. NO.	NAME
1	FOOD CORPORATION OF INDIA (FCI)
2	KHADI & VILLAGE INDUSTRIES COMMISSION (KVIC)
3	ASSAM TEA EMPLOYEES PROVIDENT FUND ORGANISATION (ATEFPO)
4	INDIAN COUNCIL OF AGRICULTURAL RESEARCH (ICAR)
5	NATIONAL INSTITUTE OF MALARIA RESEARCH (ICMR)
6	NATIONAL INSTITUTE OF ELECTRONICS & INFORMATION TECHNOLOGY (NIELIT), SHILLONG
7	ADANI GROUP, GUWAHATI
8	AIRPORT AUTHORITY OF INDIA (AAI)
9	NORTH EASTERN ELECTRIC POWER CORPORATION LTD. (NEEPCO)
10	NF RAILWAYS
11	NUMALUGARH REFINERY LIMITED (NRL)



SL. NO.	NAME	No. of patients
1	EMPLOYEE’S STATE INS CORPORATION(ESIC)	630
2	CENTRAL GOVT.HEALTH SCHEME(CGHS)	4593
4	AYUSHMAAN BHARAT(PM-JAY)	4173
5	NF RAILWAYS	229
7	Food Corporation of India (FCI)	7
8	NEEPCO	1
9	CENTRAL INDUSTRIAL SECURITY FORCE (CISF)	9
	Total	9642

10. Academic & Research Wing:

Building Knowledge. Nurturing Talent. Advancing Healthcare.

At Marwari Hospitals, excellence in healthcare extends beyond patient care. It also means creating knowledge, nurturing talent and preparing healthcare professionals for the future. The Academic & Research Wing provides opportunities for learning, clinical exposure, research and professional development.

Through academic partnerships and collaborative initiatives, the Hospital continues to build a platform where **classroom learning meets real-world healthcare experience**. These efforts are aimed at developing competent and compassionate healthcare professionals while fostering a culture of continuous learning and research within the institution.

i. Strengthening Academic Partnerships

During FY 2025–26, Marwari Hospitals entered into a **three-year Memorandum of Understanding (MoU) with Krishna Kanta Handiqui State Open University on 4 September 2025.**

The collaboration provides a framework for:

- **Clinical postings and hands-on training** for students
- **Joint academic and research initiatives**
- **Health camps and community outreach programmes**
- **Health awareness and educational activities**
- **Blood donation programmes and other social initiatives**

Through clinical postings at Marwari Hospitals, students are provided with an opportunity to experience the functioning of a multispecialty healthcare institution and apply their academic knowledge in a practical clinical environment. Such exposure plays an important role in developing professional competence, communication skills, ethical understanding, and patient-centred values.

Looking Ahead

The Hospital aims to further expand its academic and research ecosystem by strengthening institutional collaborations, promoting clinical learning, encouraging research activities, and creating greater opportunities for students and healthcare professionals.

These initiatives are an investment in the future of healthcare. Every student trained, every research idea nurtured and every professional empowered contributes to a stronger healthcare system for society.

ii. Ongoing Academic Programs:

a. Accreditation with NBEMS for DNB Courses (Three years course):

The NBEMS has allotted 6 (six) DNB seats in Emergency Medicine, 3 seats in DNB Post MBBS & 3 in DNB-Post Diploma. The accreditation is valid from January 2025 to December 2029.

All the seats have been filled for the year 2026.

- 2 (two) in O&G,
- 4 (four) in Family Medicine
- 6 (six) in Emergency Medicine.

To strengthen further the Academic activities of the organization, on line applications was submitted for DNB course in Obstetrics & Gynaecology (7 seats) and Family Medicine (8 seats) on 29.06.2026. Hard Copies have also been submitted to NBEMS, Delhi.

b. In 2023, the hospital established **Marwari Hospitals Paramedical Institute**, offering diploma programmes in various paramedical disciplines under the affiliation of Srimanta Sankaradeva University of Health Sciences (SSUHS). Following the implementation of the National Commission for Allied and Healthcare Professions (NCAHP) Act, 2021, the institution has further expanded its academic offerings by establishing the Marwari Hospitals Institute of Allied Health Sciences, offering undergraduate degree programmes in Allied Health Sciences. The institute is located within the hospital campus and provides an excellent academic environment supported by modern infrastructure, advanced clinical facilities, and experienced faculty members. Students receive extensive clinical exposure through one of the region's leading multi-specialty hospitals. The courses are:

- Bachelor of Medical Laboratory Sciences
- Bachelor of Medical Radiographic & Imaging Technology
- Bachelor of OT and ICU Technology
- Bachelor of Emergency Medical Technology

Each discipline admits 15 students per session. The first batch (2026) admissions for the bachelor courses have already commenced. These courses not only help fill the national shortage of allied healthcare professionals but also create promising career opportunities for students.

iii. Continuing Education Initiatives

In FY 2025–26, 62 CME programs were organized in collaboration with leading organizations.

We congratulate Dr Dinesh Agarwal for delivering a lecture on Diabetes at an international conference held in Bangladesh.



iv. **Ethics Committee Research Cell – Hospital Ethics Committee (ECRC-HEC)**

The **Ethics Committee Research Cell – Hospital Ethics Committee (ECRC-HEC)** of Marwari Hospitals is committed to maintaining the highest standards of ethical and scientific integrity in healthcare research.

The ECRC-HEC is:

- Registered with the Drugs Controller General of India (DCGI), with its registration valid up to 28th November, 2029..

Achievements till Date:

The ECRC-HEC has established a strong track record in research governance and ethical review, having facilitated and reviewed:

- **30+ Academic Trials**
- **75+ Clinical Trials**
- **7 Research Paper Publications**

Research Activities during 2025–26:

During the financial year **2025–26**, the Committee reviewed:

- **7 Academic Trials**
- **8 Clinical Trials**

These achievements reflect the growing research culture at Marwari Hospitals and the Committee’s commitment to ensuring responsible, ethical and scientifically sound research practices.

Recognition beyond the Institution

The credibility and institutional standing of the ECRC-HEC have extended beyond Marwari Hospitals. **Another reputed hospital in the city utilizes the ECRC-HEC’s regulatory framework and license to facilitate its DNB programme and research activities.**

This recognition is a rare honour and reflects the **trust, credibility and excellence that the ECRC-HEC has established in the field of research governance and ethical oversight**. It further reinforces Marwari Hospitals’ position as an emerging centre for ethical, regulated and quality-driven clinical and academic research in the North Eastern region.

11. Internal Audit:

Strengthening Governance through Robust Internal Controls and Accountability

As Marwari Hospitals has expanded its services and diversified its operations, strong governance, robust internal controls and accountability have become increasingly important. The hospital has therefore continued to strengthen its administrative and operational framework through a protocol-driven, process-oriented approach focused on transparency, efficiency, compliance and continuous improvement.

A major milestone in this journey was the appointment of **M/s P. Gaggar & Associates, Chartered Accountants**, as the Internal Auditors of the hospital with effect from **1st August 2022**. Since then, the internal audit function has become an integral component of the hospital’s governance framework.



- 12. Danveer Members:** We are deeply grateful to our esteemed philanthropists, whose benevolence continues to shape the future of Marwari Hospitals. During this year, the following distinguished individuals became members under the Danveer Category:

- Their generous contributions and steadfast support reaffirm the timeless spirit of “Seva Parmo Dharma” (Service as the highest duty), which remains the guiding philosophy of our institution.

- 13. Challenges and Opportunities:** Every journey of growth brings with it both challenges to overcome and opportunities to embrace. At Marwari Hospitals, we acknowledge these realities with honesty, while also drawing strength from them to move forward with determination.

Key Challenges Faced:



For this initiative, hospital is actively in regular touch with CMC, Vellore so that their expertise in the same field can be utilised.

Nursing College – A Dream Project: A dedicated Nursing College has long been an ambition of Marwari Hospitals. The Shree Gauhati Gaushala Trust has graciously consented to lease 10 bighas of land at Maligaon for this project. A Detailed Project Report (DPR) has been prepared and work will commence after land possession.

Pending registration formalities, the management is exploring a rented building option to start the college without delay. Once operational, the college will become a centre of excellence for nursing education, fulfilling a critical regional need.

These future plans embody our vision to blend advanced medical technology with compassionate patient care, staying true to our founding mission of service.

15. Celebration of the 110th Anniversary of Shree Marwari Databya Aushadhalaya

The 110th anniversary of Shree Marwari Databya Aushadhalaya (SMDA), the parent body of Marwari Hospitals was celebrated on 26th June 2026 at the Pragiyoti ITA, Machkhowa auditorium with due solemnity and grandeur. The programme marked a significant milestone in the history of the institution, which has completed more than a century of dedicated and charitable healthcare service to the people of Assam.

The anniversary programme was graced by the **Hon’ble Chief Minister of Assam, Dr. Himanta Biswa Sarma as the Chief Guest** and **Sri Ashok Singhal, Hon’ble Minister of Health & Family Welfare and Medical Education & Research, Govt. of Assam as the Guest of Honour**. The presence of the Hon’ble Chief Minister and other distinguished dignitaries added significance to the occasion and provided an opportunity to reflect upon the institution’s long-standing contribution to public healthcare and social welfare in the State.

Sri Sarat Kr. Jain, President paid his tribute to the founders of the organisation and expressed his gratitude to all those who had contributed towards its development and growth during its 110-year journey. He acknowledged that the present institution stands as a reflection of the vision, dedication and spirit of service demonstrated by its founders and predecessors. President further expressed the willingness to establish a mental health and wellness centre seeing the increasing mental health diseases like stress, depression, substance abuse and anxiety etc. The proposal received encouragement from the Hon’ble Chief Minister of Assam, Dr. Himanta Biswa Sarma, who assured the organisation of all possible support and cooperation from the State Government towards establishing the proposed Centre.

Addressing the gathering, the Hon’ble Chief Minister appreciated the remarkable progress made by Assam in the healthcare sector and acknowledged the significant contribution of Marwari Hospitals in providing accessible, affordable and quality healthcare, particularly to the poor and underprivileged sections of society.

The Hon’ble Chief Minister highlighted the historic contribution of the Marwari community to the socio-economic development of Assam and particularly appreciated the community’s sustained contribution in the fields of healthcare, trade, commerce and social service. He observed that institutions such as Marwari Hospitals represent exemplary community-driven initiatives that have consistently worked for the welfare of the people.

He further appreciated the historical role of Shree Marwari Databya Aushadhalaya, which was established with the vision of providing affordable and accessible healthcare to the public. Over the past 110 years, the institution has evolved into a trusted healthcare establishment while retaining its fundamental charitable ethos and commitment to public welfare.



One of the significant highlights of the anniversary programme was the conferment of the **Lifetime Achievement Award upon eminent personality Dr. Nomal Chandra Borah**, Founder and CMD of GNRC Groups, Guwahati in recognition of his outstanding contribution to the medical profession and his dedicated service to society. The Hon'ble Chief Minister presented the award and unveiled a commemorative souvenir marking the occasion. Several doctors and healthcare professionals associated with Marwari Hospitals were also felicitated in recognition of their commitment, dedication and contribution to the institution.

The recognition of distinguished medical professionals on the occasion of 110th years anniversary served as an acknowledgement of the vital role played by doctors, nurses and other healthcare personnel in sustaining the institution's reputation and ensuring continuous delivery of quality healthcare services.

The 110th anniversary celebration was therefore not merely a commemorative occasion but a significant milestone in the continuing journey of Shree Marwari Databya Aushadhalaya and Marwari Hospitals.

Towards the conclusion of the programme, the audience was treated to an enchanting cultural performance by noted violinist and singer Smt. Sunita Khound Bhuyan. She presented a soulful rendition of violin music and songs, which was warmly appreciated by the audience.

The occasion concluded on a note of pride, gratitude and renewed commitment, celebrating 110 years of charitable healthcare service while reaffirming the institution's determination to continue contributing towards the health and welfare of the people of Assam.

The Working Committee places on record its appreciation to all members of the Committee, medical and nursing professionals, employees, donors, well-wishers and community members whose collective efforts have contributed to the institution's remarkable 110-years journey and will continue to guide its future growth and service to society.

16. Gratitude — The Strength Behind Our Seva:

At the heart of every achievement of **Marwari Hospitals** is the enduring spirit of *seva*—selfless service, compassion and responsibility towards society. This spirit has been nurtured over generations through the trust, generosity and unwavering support of individuals, institutions and communities who have walked alongside us in our journey.

We express our sincere gratitude to the **Central and State Government authorities, NABH, NABL, regulatory bodies, auditors, consultants and other professional institutions** whose guidance and oversight continue to strengthen our systems, standards and accountability.

Our deepest appreciation goes to our OIL, NRL, SBI, Star Cement, Century Ply board, Kayal Family, **donors, philanthropists, well-wishers and supporters** whose generosity has been instrumental in our transformation from a modest dispensary into a trusted multi-speciality hospital. Every contribution, irrespective of its size, has carried immense value. Behind every such contribution is a concern for someone in need and together, these acts of kindness have touched countless lives.

Celebrating Through Service

One of the most inspiring traditions associated with Marwari Hospitals is the generosity of members and well-wishers who choose to mark their **birthdays, anniversaries and other special occasions** by extending their celebrations into acts of service. By making donations towards the treatment of patients in our General Ward, they transform personal moments of happiness into opportunities to bring hope and dignity to others.

This tradition represents the true meaning of celebration—**sharing one's happiness with those who need it most**.

Through such generosity, thousands of underprivileged patients have received dignified care in our General Ward, with support covering **accommodation, nursing care, diet and doctors' fees**. Beyond financial assistance, this support offers something equally valuable—the assurance that no person should feel alone or helpless when seeking healthcare.

We envision taking this commitment even further. With sustained and increased support from society, we aspire to make the **entire treatment of General Ward patients completely free of cost, excluding medicines**. This is more than an institutional aspiration; it is a shared vision of a compassionate society. With collective goodwill, generosity and continued commitment, we believe this vision can become a reality.

Our People — Our Greatest Strength

We also place on record our heartfelt appreciation for our **Working Committee members, past Presidents, Convenors, committee members, doctors, nurses, allied health staffs, executives and all clinical and non-clinical staff**. Their dedication, compassion, professionalism and tireless efforts form the foundation of everything we strive to achieve.

Every patient cared for, every emergency attended to, every service delivered and every improvement made is the result of people who continue to put service before self.

Partners in Community Service

Our gratitude extends to the many organisations and individuals who have joined us in reaching communities beyond the hospital. We sincerely acknowledge the support of **voluntary blood donors, Lions Clubs of Guwahati, Marwari Yuva Manch, Marwari Sanmelan and its affiliates, Shree Gauhati Gaushala Trust, Round Table India, NGOs, community organisations and countless volunteers and supporters** who have partnered with us in health camps, blood donation drives, relief activities, and other community initiatives.

Their partnership has enabled Marwari Hospitals to extend the spirit of *seva* beyond the hospital walls and into the wider community.

The Trust of Our Patients

Above all, we remain grateful to our **patients and their families**. At a time when they are often at their most vulnerable, they place their health, hopes and trust in our hands. That trust is our greatest responsibility and our strongest motivation to improve continuously.

As we look towards the future, we carry with us the goodwill of generations of supporters and the collective efforts of everyone who has contributed to our journey.

To every donor who gave, every professional who served, every volunteer who supported, every partner who stood with us and every patient who placed their trust in us—we offer our heartfelt gratitude.

Your support has helped Marwari Hospitals become more than a healthcare institution. It has helped us build a **community of care—a place where medicine is strengthened by compassion, service is guided by dignity and every act of kindness becomes a source of healing, hope and humanity**.

Our journey continues and we hope to walk this path of *seva* together, for many generations to come.

For & on behalf of Shree Marwari Databya Aushadhalaya

Place: Guwahati

Date : September 27, 2026

Sd/-
Kishore Kr. Saboo
(General Secretary)

Sd/-
Sarat Kr. Jain
(President)



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