

Minutes of the 109th Annual General Meeting (AGM) of SMDA, held on Sunday, October 5th, 2025 at 4pm at Auditorium, 5th floor, MSB, Marwari Hospitals.

The Agenda of the Meeting was as follows:-

1. To confirm minutes of 108th AGM held on 15th September, 2024.
2. To approve the annual report of the Working Committee for the financial year ended 2024-25
3. To approve audited accounts for the financial year 2024-25
4. To appoint auditor for the financial year 2025-26
5. Any other matter with the permission of the chair

1. Sri Manish Khatauwal, Jt. Secretary gave the opening remarks and started inviting Treasurer Sri Manoj Agarwala, General Secretary Sri Kishore Kr. Saboo, Vice President Sri Kailash Lohia, Vice President Sri Rakesh Agarwal, IAS (Rtd.) IPP Sri Ramesh Goenka and President Sri Sarat Kr. Jain to the dias. He then requested the President to preside over the meeting and present his welcome address.

2. Sri Sarat Kr. Jain, President, took the chair and welcomed all the esteemed members present in the AGM. Before proceeding further as per the agenda, on the request of President, everyone observed one minute silence as a mark of respect to the departed soul of Late Sundar Lal ji Jain and Late Zubeen Garg, Musical Icon of Assam.

Sri Sarat Kr. Jain expressed his sincere gratitude to the Society for conferring the responsibility upon him once again as the President of the esteemed organisation which is the epitome of the Society.

He stated that on financial front, the Organisation had done fairly well during last financial year. Financial Ratios have been by and large healthy.

He briefed the members that the passing year has been particularly significant for the hospital's growth and transformation. The much-awaited Cath-lab and Cardiology Department stands ready for inauguration. Once operational, it will mark a historic chapter for Marwari Hospitals — bringing under one roof the entire spectrum of cardiac diagnostics and interventions, from Echocardiography and TMT to Holter monitoring and interventional procedures. This will be indeed a great service to the wider community we are privileged to serve. In this regard, he offered his sincere gratitude to Sri Sanjjan Ji Bhajanka, Chairman of Star Cements and Century Plyboards for their generous support towards developing the Cath-lab as well as other developments in Cardiology Dept.

He mentioned that the civil work for the MRI Centre is progressing well. Supported generously through CSR initiatives of OIL and NRL and backed by the commitment of the management, this project promises to enhance our diagnostic capabilities significantly. With Siemens supplying the equipment on special terms to us, we are confident of creating one of the finest Radiology Departments in the state. Similarly, OPD chambers had been created on the first floor of Multi-Specialty Block to engage more consultants in view of the growing inflow of patients in different specialities.

Fancy Bazar Outdoor Dispensary (FBOD) has witnessed tremendous foot falls of patients. During the year, 73160 patients took the benefit of services as compared to 64159 in the year

2023-24. He congratulated the FBOD Sub-committee led by Sri Ram Swarup Khakholia for this great achievement.

The creation of IVF centre which is pending since long, but President was happy to share that Sri Pradeep Ji Bharech and family has wished to support it by providing Rs.1.40 Crores towards its creation. Besides, major decision has also been taken to revamp the Mother and Child wing to improve ambience and amenities for the patient comfort and safety.

He also stated retaining and nurturing talented doctors and super-specialists remains a cornerstone of our strategy and added that many distinguished specialists have now chosen to associate themselves with Marwari Hospitals, because of its growing popularity and image.

On the other side, he mentioned that this year we have equipped our technical areas with Gastroscope including ERCP, Urological scopes etc. Equally, we invested in people through structured training, knowledge-sharing, and development initiatives. The Continuing Medical Education (CME) programmes for doctors and the Continuing Nursing Education (CNE) programme, which brought together over 200 nurses from across Assam, have strengthened our academic foundation. As a result of our excellence performance, we have received Excellence in Nursing Practices Award at the AHPI Healthcare Excellence Awards 2025 in Kochi. This national recognition is not just a matter of pride — it is a testament to the compassion and skill of our nursing team, who are so often the first touch of comfort for patients.

Coming to the point of hospital's commitment towards academic excellence, President stated that it is presently running two programs – a 2-year post-MBBS NBE course and 2-year diploma courses in Allied and Healthcare disciplines. Further strengthening the academic portfolio, we have also applied for the 3-year DNB course in Emergency Medicine for which the inspection has already been conducted and we are awaiting approval. Further, we are running Paramedical courses affiliated to Srimanta Sankardeva University of Health Sciences. Many Universities like Royal Global, Krishna Kanta Handique State Open University, Girjananda Choudhury University have executed MOUs with us for mutual learning and exposure of their students.

He further added that our hospital is also facing various challenges over the period like retaining talent amidst stiff competition in the health sector and managing rising operational costs etc. Additionally, major challenge we faced in form of stoppage of general health care services under PMAY by state Govt. affecting occupancy thereby resulting in lower revenue comparatively.

President also stated that there is not much progress in establishing Nursing College so far which has been in talk for a long time. As informed in past, Shree Gauhati Gaushala, after decision in its Trust Board, have agreed to lease out 10 Bighas of land to our organisation for establishing Nursing College in Maligaon Gaushala. The execution of Lease Deed is delayed due to change in its rules at the level of DC office. Efforts are in progress to expedite the same. Meanwhile, in order to avoid further delay for starting Nursing College, efforts have been initiated by management for acquiring rented place.

Towards the end of his speech, President appreciated the excellent performance of various sub committees like Blood Bank, House Keeping, Audit & Risk mitigation, Infrastructure, Maintenance and Marketing. Compliments to its Chairpersons, Conveners and members. He stated that he is grateful to our General Secretary Shri Kishore Saboo for his energy and dedication. He also offered his gratitude to his colleagues in the Executive Committee, to all the

doctors, nurses, paramedical staff, administrators, Govt. agencies, Banks, NGOs for their support and to every member of the Marwari Hospitals family who worked selflessly each day.

Before ending his address, Mr Jain called upon the members of the Society to join the Mission of the organisation with true Spirit. This is a great opportunity to render service selflessly for the humanity

3. As per the next agenda of the meeting. Sri Manish Khatuwala read out the minutes of the last AGM that was held on 15th September, 2024. The members unanimously approved the minutes. After approval of the minutes, the meeting felicitated 3 members of other organizations for their valuable presence in the meeting. They are:

- Sri Sitaram Bihani, President of Maheswari Sabha, Guwahati, felicitated by Sri Nand Kishore Agarwal
- Sri Surendra Lahoti, Secretary of Maheswari Sabha, Guwahati, felicitated by Sri Manish Agarwal
- Smt. Manju Lata Sharma, President of Vipra Foundation, Guwahati, felicitated by Sri Vivek Sanganerla.

4. President then requested Sri Kishore Kr. Saboo, GS to brief the house about the salient points from the Working Committee report 2024-25 as the Report was already uploaded in the portal and hard copies also circulated amongst the members. Sri Kishore Kr. Saboo, GS offered his sincere gratitude to all the members for bestowing the responsibility of General Secretary of this prestigious organization. He stated that under the leadership of President Sri Sarat Kr. Jain, hospital is moving into a right direction with an aim to making the quality healthcare accessible to all categories of people of the society. To serve the organization he sought support from all the stakeholders in right direction. He mentioned about the existing special scheme for the General Ward patients and requested all to support and contribute to the scheme so that one day hospital could offer complete free treatment to the patients of General Ward except charges for medicines.

GS as per advice of President read out salient points of the Working Committee report for 2024-25. While briefing, GS informed the meeting that in the year 2024-25, several major works/projects have been undertaken. He mentioned about creation of Cath-lab, OPD chambers in MSB first floor, renovation of canteen and FBOD, ongoing construction of MRI unit, inauguration of Diabetes Centre of Excellence, upcoming revamping of MCB, shifting and upgradation of Physiotherapy Dept, upcoming creation of IVF centre, creation of Cloak room etc. The report also featured write up about digitalization, nursing services, affordability and hospital's promotional healthcare activities, details of free healthcare camps etc.

After elaborate discussions, the meeting unanimously approved and adopted the Working Committee report without any modification.

5. Moving to next agenda, Sri Manoj Kr. Agarwal, Treasurer presented the audited accounts for the year 2024-25 before the house. Since Audited accounts were already uploaded in the Portal and also circulated in the meeting, the members present in the meeting unanimously approved the audited accounts. He mentioned that the total revenue of our hospital has reached a respectable position, though it did not touch the targeted figure as per the budget due to multiple reasons as already mentioned by the President.

6. Regarding appointment of Auditor for the year 2025-26, the President, on behalf of the working committee suggested re-appointing the existing auditor Mr. Rakesh Dudhuria as statutory auditor, for the financial year 2025-26, which the meeting unanimously approved.

7. Moving ahead, President invited IPP, Sri Ramesh Goenka to come forward and address the gathering. Sri Goenka whole heartedly congratulated President Sri Sarat Kr Jain and his team for the excellent performance for the period in spite of various challenges. He mentioned that we feel proud and fortunate today that we are sitting in our 109th AGM. This has been possible because of the visionaries of our society who had really taken all the pain to start it. He thanked the entire society for their co-operation in this regard, by which we have come a long way and are still developing. He mentioned about few of the developmental projects that are being going on at present. He emphasized on the importance of digitalization process in the hospital as it would play a major role in the days to come in coordination with AI. He also shared his thought on importance of preventive healthcare and stated that we should make it a movement. He also stated that we all should focus on the life style diseases which too should be a part of preventive healthcare.

Any other matter with the permission of the President:

Sri Rakesh Agarwala, Vice President also shared his view before the members. He offered his gratitude to the “Bhumidan datas” who selflessly contributed in building this organization long time back. He stated that whatever we have set as our objectives to be achieved for a year, we should properly analyse it whether we have achieved it or not. He mentioned about the services offered by the hospital during the period of Covid Pandemic and stated that the services delivered by the hospital during that time had helped in building a good image of the hospital amongst the people. He suggested to do cost benefit analysis in order to take proper decision. He finally offered his gratitude to all the clinical and non-clinical staffs of the hospital and stated that they should be ready all the time to face any emergency situation. He also highlighted the true leadership quality of the President who always seemed to be determined for bringing changes in the management of the hospital.

Dr. Mithun Bahratia appreciated the noble tasks taken up by the management in recent times for the welfare of the society. However, he stated that he had gone through the website of the hospital where he found only 534 reviews which was not a great number. Also, except few, most of the reviews were not answered by the hospital authority. Therefore, he requested the concerned authority to look into it urgently and to make a system of answering such online queries of the public in quick time in future.

Sri R.S Joshi congratulated the management of the hospital for their good work for the welfare of the society and urged that these achievements should be circulated amongst the people. He further added that the future of healthcare is very challenging; hence we should be ready all the time to face it as and when required.

Sri Nawal Kishore More had also congratulated the management of the organization and stated that all the sub-committees were performing well under the leadership of all the Chairmen and Convenors. However, he highlighted few points as mentioned below:

- The agenda of the Annual General Meeting and the annual report of the hospital should be circulated amongst the members well in advance so that they could come to the meeting with full preparation.

- He enquired about the status of the GS Road land.
- He also requested to sing the State anthem of Assam “O Mur Aponar Desh” in every General meeting of the organization.

President replied that though many things were planned for GS Road land, it could not be executed due to many difficulties in permissions and approvals. The donor of the said land, Sri Santosh ji Surekha also wished to build a statue of “Bajrangbali” there, but this too was not executed yet. Follow up is in progress with him.

As requested by the President, Dr. J. P. Sarma, Director, Medical Services had announced the names of few MHites who had given outstanding performance in different fields during last financial year. They were:

i. Code Blue Team:

Dr. S. Hesaer Gideon, Dr. Pranjyoti Das, Dr. Anupam Doley, Sister Kiron, Sister Minakshi and Technician Dipul Lahkar.

ii. Sister Lily Merry for outstanding performance in Nursing care.

iii. Ms. Gargee Bhattacharjee: Excellence performance in Hospitality

iv. Mr. Gopal Kalita: Excellence performance in Maintenance works.

v. Mr. Rahimuddin: Excellence performance in Security service.

vi. Sister Nimanchuwa: for receiving awards in different competitions representing the hospital.

vii. Dr. Atul Agarwal and Mr. Rohit Upadhayay: for becoming NABH Assessor.

Sri Kishore Kr. Saboo, General Secretary while offering vote of thanks, expressed his gratitude to the members for making the AGM a grand success by their benign presence. He further thanked all the colleagues, office bearers, members, clinical and non-clinical staff, doctors and donors for contributing in Marwari Hospitals success story. He offered his sincere gratitude to all the Govt. agencies, NGOs, various vendors and suppliers, corporate houses, media houses etc. for reposing their trust on Marwari Hospitals. He expressed his desire to see Marwari Hospitals at a much higher and better level by the next AGM. He also thanked all who have contributed directly and indirectly towards success of the meeting. Last but not the least, he showed his gratitude towards President, Sri Sarat Kr. Jain, for his constant guidance and wise leadership quality and added that hospital is moving in the right direction under his vision.